

Dear Parent/Carer

We are currently the appointed supplier for School dinners at Hopwood Primary School and want to offer you and your child an excellent service, ensuring every child enjoys their meal and has the energy to study and learn in the afternoon.

SchoolGrid Account

The school have set up your SchoolGrid accounts for you. You will shortly receive an email from SchoolGrid with a link you can follow to access your account. By accessing SchoolGrid online you will be able to pre order meals, view recipes, allergens, ingredients and make payments.

Allergies

If you are finding difficulties ticking the allergen information you need, please contact Customer Care and we will happily make arrangements to accommodate your child's individual needs.

Payments

If your child is in Reception / KS1 which means you are eligible for Universal Free school meals. This will automatically be set up on your account as free, all the other features can be used as normal.

If your child is joining this school as a Nursery child, the cost of a school meal will be £2.00 a day. (£10.00 a week)

Contact Details

Dolce is your catering provider. If you have any questions, comments or suggestions regarding school meals, allergens, payments etc., please do not hesitate to contact Dolce Customer Care Monday to Friday 8am to 5pm, on 01942 707709 or by email to customercare@dolce.co.uk we are always happy to hear from you.

SchoolGrid is the Software provider we use. If you experience any technical issues with access to SchoolGrid, please contact SchoolGrid technical support on 01506 300310 or by email to support@schoolgrid.co.uk

Yours Sincerely

Dolce Customer Care

